

Sent via email

Information Governance

Christopher Ward, West Pavilion
St Charles Centre for Health & Wellbeing
Exmoor Street
London
W10 6DZ

www.clch.nhs.uk

foi.request@clch.nhs.uk

Our ref: FOI/2016/037

18 April 2016

Dear [REDACTED]

Freedom of Information Act 2000 request: WiFi Provider contracts

With reference to your request for information, dated 17 March, made under section 1(1) of the Freedom of Information Act, I am writing to inform you of the outcome of your information request.

1. Wi-Fi Provider- Who is the contracted supplier for the Wi-Fi contract.

Virgin Media Broadband.

2. Average Annual Spend – Please state the annual average spend over three years for each supplier. If this is a new contract please state the estimate annual average spends. If there is more than one Wi-Fi provider please split annual for each individual provider.

£20K.

3. Number of Wi-Fi Users- Please state the number of users the Wi-Fi contract is in place for. An estimate number of users will also be acceptable. If there is more than one Wi-Fi provider please state the number of users for each individual provider.

Approximately 3200 users.

4. What is the contract Type: 1. WiFi= WiFi contract, 2. Managed=Part of a larger contract, 3. In-house=is the Wi-Fi managed and maintained in-house.

Hardware and software support with supplier and Capita managed service.

5. Number of Locations/Site- I require the number of locations/sites the Wi-Fi contract is contracted for. If there is more than one Wi-Fi provider please state the number of sites for each individual provider.

65.

6. **End User Offer- What the Wi-Fi offers to the end users e.g. Unlimited, Pay as you go, free 1 hour access or just free access. If there is more than one Wi-Fi provider please state the number of sites for each individual provider.**

Corporate WiFi only.

7. **Manufacturer Name/Brand- Please provides me with the brand names of the Wi-Fi equipment which many include manufacturers of the access points and routers. If there is more than one Wi-Fi provider please state the Manufacturers Name for each individual provider.**

Virgin Media.

8. **Contract Description- Please provide me with a brief description of the solution in place for Wi-Fi and any other services provided under the contract. If there is more than one Wi-Fi provider please state the contract description for each individual provider.**

Enterprise strength CISCO architecture.

9. **Actual Contract Start Date- Please can you state the Start date of the contract. If there is more than on Wi-Fi provider please split contract dates for each individual provider.**

21 September 2014.

10. **Actual Contract Renewal/Expiry Date- Please can you state the renewal/expiry date of the contract. If the contract is coming up for renewal if possible please state the likely outcome of the Wi-Fi contract.**

21 September 2017.

11. **Contact Details- I require the person from within the organisation responsible for the Wi-Fi contract. Can you please provide me with their full contact detail including contact number and an email address? If there is more than one Wi-Fi provider please state the contract details for each individual provider.**

Zakaria.Ahmed@clch.nhs.uk

IF the organisation doesn't have a Wi-Fi contract in place please state when the organisation plans to have a Wi-Fi contract in place. Please do this by providing me with a month and year and if possible what type of solutions they plan to want in place and the number of locations.

If this service is provided in-house please provide me with:

1. **Number of Users**
2. **Number of Locations/Site**
3. **End User Offer**
4. **Manufacturer Name/Brand**

5. Contact Details- I require the person from within the organisation responsible for the Wi-Fi

N/A

IF the organisation has this service (Wi-Fi) as part of a managed service please can you provide me with the contract details of the managed contract including:

1. **Current Provider - Capita**
2. **Number of Users- approximately 3200**
(This is normally the total number of staff with the organisation).
3. **Contract Description- Please can you provide me with a brief contract description of the overall contract. – Capita manage business as usual operational support**
4. **Contract Expiry Date - 31 August 2022**
5. **Contract Review Date - 31/08/2021**
6. **Contact Details- I require the person from within the organisation responsible for the Wi-Fi contract. Can you please provide me with their full contact detail including contact number and an email address.**
Zakaria.Ahmed@clch.nhs.uk

This completes our response to your request for information. If you are unhappy with our response, please write to us giving your reasons and we will address them. If you remain dissatisfied you are entitled to appeal to the Information Commissioner:

Customer Contact
Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow SK9 5AF
Tel: 0303 123 1113
http://ico.org.uk/concerns/getting/report_concern_foi

Yours sincerely,

Cyndee Massa
Information Governance Facilitator
Central London Community Healthcare NHS Trust