

Sent via email

[REDACTED]

[REDACTED]

FOI 2016/133

19th September 2016

Dear [REDACTED]

Information Governance

Christopher Ward, West Pavilion
 St Charles Centre for Health & Wellbeing
 Exmoor Street
 London
 W10 6DZ

www.clch.nhs.uk
foi.request@clch.nhs.uk

Freedom of Information Act 2000 request: NHS HR Research

With reference to your request for information, dated 28th July 2016, made under section 1(1) of the Freedom of Information Act, I am writing to inform you of the outcome of your information request.

You asked the following:

'Under the FOI act, please complete all of the questions disclosed in the attached. Please provide all of this information in excel format by completing and returning the spreadsheet provided. Please provide this information for each of the last two full financial years (i.e. 2014/15 and 15/16), as indicated by the two tabs of the spreadsheet. Where questions are not applicable or no spend has occurred, please leave the fields blank and complete all other questions'.

Our response:

Turnover based on FTE, Leavers / average at start and end of year position excluding students.

**Central London Community Healthcare NHS Trust entered into a partnership agreement with Capita in 2015/16, leading to the transfer (leavers) of significant numbers of Admin and Estates staff.*

Staff Group	2014/15	2015/16
Admin & Clerical & Managerial	42.88%	62.55%
Allied Health Professionals	43.95%	47.68%
Clinical Support	35.84%	69.84%
Estates & Ancillary	36.86%	108.30%
Medical and Dental	34.10%	47.91%
Nursing & Midwifery	41.04%	39.69%
Professional Scientific & Technical	23.59%	29.70%

Unfortunately we are not able to break down the time taken to recruit by staff type under the S12 Freedom of Information Cost limit. However we have provided the average time to recruit across the Trust from 1st September 2016 when we switched to an external provider as data prior to this is not available.

	<i>Sep15 to Mar16</i>	<i>Apr16 to Aug16</i>	<i>Overall</i>
<i>Average TTH</i>	<i>30.37</i>	<i>33.18</i>	<i>31.86</i>
<i>Average TTH with Holidays Removed</i>	<i>30.08</i>	<i>31.98</i>	<i>31.09</i>

The Trust uses values based questions during the recruitment and selection process of all staff.

This completes our response to your request for information. If you are unhappy with our response, please write to us giving your reasons and we will address them. If you remain dissatisfied you are entitled to appeal to the Information Commissioner:

Customer Contact
Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow SK9 5AF
Tel: 0303 123 1113
http://ico.org.uk/concerns/getting/report_concern_foi

Yours sincerely,

Jonathan Walmsley
Information Governance Facilitator
Central London Community Healthcare NHS Trust